

Destiny Resource Manager Webinar Offerings

Individual (Pre-packaged 3-hour webinars)

Webinar Title	Description	Target Audience
Resource Manager Essentials	Resource Manager helps you track your assets from purchase to retirement, including tasks such as cataloging, circulating, and setting up resource policies. In this course, you'll learn how to navigate Destiny Resource Manager, configure it for your school's needs, and access helpful training and support resources to ensure effective management of your assets.	District or site-level resource managers
Resource Manager Essentials II	Move beyond the basics, and discover how to maximize the potential of Resource Manager to help you manage resources. Learn to transfer and update resources records, manage fines and fees, build custom reports, and conduct inventory.	Site-level users who have taken Resource Manager Essentials or have used Resource Manager for 2+ years
Transition from Textbook Manager to Resource Manager	Resource Manager offers enhanced functionality, including flexible loan periods, automatic distribution of eTextbooks to students, and the ability to globally update data. In this course, you'll learn how to move resources out of the textbooks branch of the tree, set up resource groups and policies, and run detailed resource reports to effectively manage and track your assets.	District or site-level resource managers
District Destiny Administrator Essentials	Are you a new or existing Destiny Administrator looking for additional training on Destiny security and district-managed settings? Learn about all aspects of security and district management options for settings and policies. Also, get an individualized review of your current access levels and permissions.	New or existing Destiny Administrators, for both Library Manager and Resource Manager
Resource Manager District User Essentials	There are special skills available to district account holders in Destiny. Learn how to use the District Dashboard; manage the catalog and run reports for multiple sites; and get an overview of the setup and configuration settings.	District users with the <i>Manage Resource Materials for the District</i> permission, such as district resource managers and administrators

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Webinar Title	Description	Target Audience
Resource Manager Reporting	Learn to use pre-defined Destiny reports, as well as build custom reports with Report Builder. Maximize your ability to analyze your data to help with managing budget and using all available resources.	District or site-level resource managers
Resource Manager: School's Out for Summer	Ready to wrap up the school year? Get an overview of all the tools in Destiny to help you close out student accounts and reconcile your resource inventory. Learn to manage fines, complete inventory, and run reports and processes to finalize and document your data.	District or site-level resource managers

Webinar Bundles (9-hour webinar bundles)

Webinar Title	Description	What's Included
District Staff Webinar Bundle	Many districts have multiple staff at the district level managing the Destiny software, as well as the library and resource district settings and catalogs. Some districts have one person managing it all! Learn how to use the Destiny Administrator account to manage software, district settings, security, and patrons. Whether your district has Library Manager or Resource Manager, district-level users will learn how to catalog, run reports, and configure district-managed settings.	<ul style="list-style-type: none"> • Destiny Administrator Essentials: 3 hours • District Library User Essentials: 3 hours • District Resource User Essentials: 3 hours

Create Your Own Webinar Bundle

Description	What's Included
Customize your bundle to meet your district and school needs. Pick any three webinars to create your custom 9 hours of training.	<p>Pick any three webinars:</p> <ul style="list-style-type: none"> • Destiny Administrator Essentials: 3 hours • Resource Manager District User Essentials: 3 hours • Resource Manager Essentials: 3 hours • Resource Manager Essentials II: 3 Hours • Resource Manager Data & Reporting: 3 hours • Resource Manager School's Out for Summer: 3 hours

Build your own Destiny Resource Manager training

In addition to the standard courses, a Follett Destiny trainer can help you choose from a variety of Destiny Resource Manager training topics to meet your needs. Select from the following categories to build your 2- or 3-hour live webinar OR 6-hour onsite workshop at your district:

Catalog

15 mins

- ☐ Help Tickets

30 mins

- ☐ Adding Resource Description Records
- ☐ Adding Item Records
- ☐ Working with Containers
- ☐ Merging Duplicate Resources

60 mins

- ☐ Inventory

Circulation

30 mins

- ☐ Transferring Resources
- ☐ Follett Remote and the Destiny Back Office App

45 mins

- ☐ Circulation Basics

60 mins

- ☐ Managing Resource Fines and Fees

Reports

30 mins

- ☐ Essential Reports
- ☐ Enriched Reports (hosted US customers only)

60 mins

- ☐ Report Builder: Custom Reports

Site Administration

15 mins

- ☐ Interval Loan Policies
- ☐ Textbook Loan Policies
- ☐ Class Loan Policies

30 mins

- ☐ Site Configuration
- ☐ Working with Class Schedules

45 mins

- ☐ Resource Loan Policies

120 mins

- ☐ Update Patrons

More Topics

30 mins

- ☐ Using Email with Destiny
- ☐ New Feature Review
- ☐ Consulting or Q & A

60 mins

- ☐ Advance Booking
- ☐ Warehouse
- ☐ Consulting or Q & A

District Level (Requires District User and/or Destiny Administrator access)

30 mins

- ☐ Scheduling Patron Import and Automated Patron Management
- ☐ Moving Templates and Resource Records
- ☐ Setting Up Service Teams and Managing Help Tickets
- ☐ Digital Signature Agreements
- ☐ Manage Fees

60 mins

- ☐ Transition from Site to District Managed Access Levels
- ☐ District Level Catalog Management
- ☐ District Level Inventory
- ☐ Managing Settings and Policies from the District Level

120 mins

- ☐ Destiny Security Checkup

Recorded Training Subscriptions

Destiny Deep Dive

Get the most out of the Destiny platform with exclusive recorded training sessions. With more than nine hours of insightful content, these specialized trainings empower educators to maximize the impact of resources throughout your district.



To sign up, visit Destiny Express or contact your sales rep today!

Self-Paced Training Options

Follett Community

Did you know we offer a variety of self-service Destiny training resources on a wide variety of topics?



MyTrailhead Guided Learning

MyTrailhead offers a unique way to learn about Follett products and services. Our guided learning options let you earn badges and points as you become more familiar with tasks like setting up resource policies and circulating materials, (including managing and booking resources). MyTrailhead is organized into bite-sized units, modules, and trails. Access it from Follett Community.



In-Product Help Centers

Access just-in-time help on hundreds of topics, right from the product!

